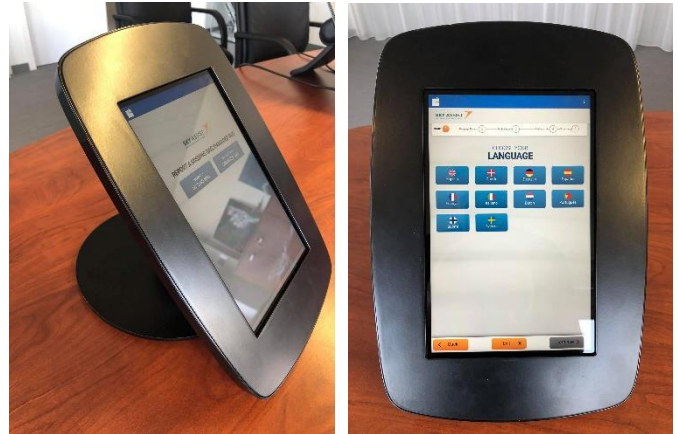


**Keep your front desk closed while serving few airlines still flying, protecting your staff from contagious contact from passengers with low hardware investment.**

**New kiosk-AHL/DPR declaration is now available in responsive design, adapted to Android and iOS tablets.**



Zaventem, 30/04/2020

In these difficult times with very few airlines still flying and passengers coming back from foreign countries that must stay in quarantine, protecting your staff is crucial. And when flight operations will be again slowly starting, it will take months to get back to normal volumes.

At the same time, ground handlers are highly suffering from low volumes / minimum staff requirements with desk opened, to serve the airlines that are pushing on reducing costs. Having airport kiosks in place is also very expensive in regards to hardware (between 6 to 12k€ per kiosk) and dependency on airport facilities (floor authorisation and cost per square meter, network access, security). Kiosks delivery can also be very long and subject to delays. The tablet can be secured on private desk without airport intervention, using network, Wifi or even 4G to connect, using the built-in camera for 2D bar code scanning (bag tag and check-in) and damage picture. No printer is required as all information is sent to the passenger per email, including airline documents and custom document (with signature) if required.

To be ready for going over quarantine whilst still serving the handled airlines having still few arrival flights, with passengers at high risk for infection, Sky Assist has the solution with the new redesigned kiosk application that has been completely redeveloped using latest technology in responsive design. This new version can be used for AHL (delayed baggage) and DPR (damaged baggage) declarations so you can keep your front desk closed and save on manpower costs (saving minimum 3,5 staff cost per day per front desk).

Major advantages are :

- Running on airport kiosk or tablet, secured ;
- Low hardware investment for tablet and high availability on market (example Samsung Galaxy 2019, secured by Bouncepad), 60 to 70% lower than airport kiosks ;
- 2D bar code scanning of boarding pass(es) and 1D bar code scanning of tag number receipt(s);
- Baggage picture can be taken by tablet using front and back cameras ;
- Signature of custom declaration on screen, custom report sent to passenger and station ;
- Can be secured on L&F desk with multiple connectivity options (wired network, 4G hotspot & wifi - no dependency on the airport for hiring expensive floor location & network access ) ;
- All documents sent by email to passengers (same service as declaration with agent) ;
- Front desk closed, highly saving on manpower costs ;



- Pre-population for fast declaration by passenger (2D scanning to retrieve passenger details & flight itinerary; google home & delivery address(es) / hotel information) ;
- Fast return on investment.

Data is immediately sent to WorldTracer, so there is no delay in tracing.

**Save also on manpower staff cost in back office:** also available on tablet or PC, Auto-DR/Delivery/Close AHL file as automated transactions at baggage arrival hall by non-trained worker (all transactions done and saved in WorldTracer in less than 6 seconds instead of 3 to 5 minutes by trained & expensive Lost&Found agent).

For any information, don't hesitate to contact us – we can help you.

#### **About Sky Assist**

Located in Zaventem, Belgium, Sky Assist is the IT leading company active in Air Transportation Arrival services (Lost & Found) with products simplifying and automating delayed and damaged baggage processing, fully integrated with WorldTracer with advanced solution for agents and self-services options for passengers. To know more, please visit [www.skyassist.com](http://www.skyassist.com) or contact [luc.trentels@skyassist.com](mailto:luc.trentels@skyassist.com)